

Service Agreement

CONTRACT HOLDER		
Area/Consumer No.:		VAT No.:
Name:		
Address:		
Zip Code:		Town:
Citizen Card/ ID No.:	Expiry Date:	Place of Issue:
Title of the Holder*:		
Telephone:		Email:

* Owner / Tenant / User / Other

CORRESPONDENCE ADDRESS	
Name:	
Address:	
Town:	Parish:
Zip Code:	

WATER SUPPLY CONTRACT:Provisional ☐Final ☐

The person identified above as the applicant, enters in agreement with the Municipality of Arganil, for a renewable successive period of one month, purposes _____, the respective prices of use**:

☐ Water Supply☐ Wastewater Sanitation;☐ Solid Waste Collection;

Subject to the prices and conditions legally established and to be established, to be deployed in, _____ in the town of _____, Parish of _____, Zip Code of fulfillment _____ - _____.

** Indicate only the service to be used for the required place of fulfillment

PAYMENT REQUEST VIA BANK TRANSFER
Account Holder:
IBAN:
Bank Entity:

(Account holder)

Arganil, ____ of _____ of 20 ____

By signing this Agreement, I undertake to read the attached document and to comply with the general conditions set forth therein.

The Applicant

The Municipality of Arganil complies with the General Data Protection Regulations regarding the collection and processing of data. The data collected is intended exclusively for the processing of this application. For further information please contact rgpd@cm-arganil.pt

TO BE FILLED IN BY THE SERVICES
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DOCUMENTS SUBMITTED	
	Authorization for Construction Works No.: _____, which ends in:
	Authorization for Use no.:
	Lease agreement registered in the tax office in:
	Deed of Purchase / Purchase and Sale Agreement / Certificate from the Registry Office
	Cadastral Register No.
	Other:

ENTRY			INFORMATION OF SERVICES	
			Type of Contract: <div style="border-bottom: 1px solid black; height: 20px; margin-bottom: 5px;"></div> <div style="border-bottom: 1px solid black; height: 20px;"></div>	
Request No.				
Date				
Contract No.:				

The Employee

ANNEX

GENERAL CONDITIONS AND PRICING

SUPPLY AND DISTRIBUTION OF WATER AND SANITATION OF WASTEWATER

The information listed in the following clauses does not waive the close reading of the Regulations of the Water and Wastewater Sanitation Supply / Distribution System of the Municipality of Arganil (Regulation no. 702/2019, published in the II Series of the Official Gazette, no. 170, of 5 September 2019).

Clause I - Managing Entity

1 - The managing entity of the public system is the Municipality of Arganil.

2 - It is up to the managing entity:

- a) To supply drinking water for domestic, commercial and industrial consumption to all buildings situated in the geographical area of the municipality, served by the public distribution system;
- b) To take responsibility for the planning, construction, operation and maintenance of water supply and wastewater sanitation systems;
- c) To assure the maximum benefit of the public water supply and wastewater sanitation service;
- d) To establish an overall relationship with users that respects the guiding principles of the public service provision;
- e) To enforce the provisions of the Municipal Regulations in force, as well as all legislation on these matters;
- f) To maintain the system in good working order and condition;
- g) To subject the system components, before being put into force, to tests to ensure that the work carried out is perfect;
- h) To ensure the continuity of service, except in case of scheduled works or unforeseen circumstances, when immediate measures must be taken to deal with that situation and, in any event, with an obligation to warn users;
- i) To promote the installation, replacement or renewal of connecting lines;
- j) To establish outdoor plumbing, which shall become its property.

Clause II - Rights and duties of users

1. In particular, users shall benefit from the following rights:

- a) The proper overall functioning of water supply and wastewater sanitation systems;
- b) The preservation of safety and public health;
- c) Information on all aspects of the public water supply and wastewater sanitation service and the data essential for the proper execution of projects and works on land sanitation systems;
- d) To request inspections;
- e) To complain about the acts and omissions of the Municipality of Arganil that may prejudice their legally protected rights or interests.

2. Users have the following duties:

- a) To comply with the provisions of the Municipal Regulations in force and complementary rules, to the extent applicable to them, and comply with the instructions and recommendations of the Municipality of Arganil;
- b) To make proper use of building sanitation systems;
- c) To keep sanitary appliances and devices in good working order;
- d) To not make connections to the wastewater sanitation system without prior authorization from the Municipality of Arganil;
- e) To not change the connecting branch;
- f) To not misuse the water supply and wastewater sanitation systems, nor damage any of their component parts;
- g) To notify the Municipality of Arganil of any malfunctions related to the water distribution and wastewater sanitation system;
- h) To pay on time and in full the sums due for the provision of contracted services;
- i) To cooperate with the Municipality of Arganil to ensure the proper functioning of water supply and wastewater sanitation systems;
- j) To notify the Municipality of Arganil at least five business days in advance of the date on which the user definitively leaves their home. Failure to comply with this obligation implies in the user's responsibility for any resulting charges;
- l) To comply with the provisions of the Municipal Regulations in force.

Clause III – Continuity of the service

- 1 - The public water distribution and wastewater sanitation systems are in service without interruption, except in fortuitous and force majeure cases, such as malfunctions, accidents, obstruction, leakage, power outages or remodeling in any body of the system.
- 2 - Network users shall not be entitled to receive any compensation for damage or inconvenience resulting from deficiencies or interruptions in public water distribution and wastewater sanitation systems, due to force majeure and also due to carelessness, defects or malfunctions in private facilities.
- 3 - In the case of works on public water distribution and wastewater sanitation systems, which are not urgent and imply service interruptions, the Municipality of Arganil will, whenever possible, give prior and public notice to the users of the systems in question.
- 4 - It is up to the users to take, in all cases, the necessary measures to mitigate, eliminate or avoid disturbances, emerging damages or accidents during the execution of the works, so that they can be carried out in good conditions and as quickly as possible.

Clause IV – Termination of contract

- 1 - The termination of the contract must be notified to the Municipality of Arganil at least five business days before the respective effective date.
- 2 - The non-compliance of the obligation to pay the invoicing of the service provided under this contract will imply the termination of the contract.

Município de Arganil

Clause V – Meters

The meters are installed in a location chosen by the services of the Municipality of Arganil, accessible to an easy and regular reading, with adequate protection for their efficient maintenance and normal operation, complying with the conditions set forth by the Municipal Regulations in force, and may not be changed in any circumstances by the consumer.

Clause VI – Suspension of water supply

The water supply may be suspended in the cases expressly foreseen in the Municipal Regulations in force.

Clause VII – Prices, invoicing and payments

The invoicing and payment conditions for the services contracted herein, as well as the respective prices charged, are those laid down in the Municipal Regulations in force and included in the attached price list.

URBAN SOLID WASTE

All users of the Municipality of Arganil, producers or holders of waste, are covered by the Urban Solid Waste Management System, as defined in the Regulation of the Urban Waste Management Service of the Municipality of Arganil (Regulation no. 702/2019, published in the II Series of the Official Gazette, no. 170, of 5 September 2019), and must comply with the regulations contained therein and pay the costs listed in the attached price list.

NOTE: Price List and General Conditions attached.

TARIFÁRIOS 2024 - MUNICÍPIO DE ARGANIL



ABASTECIMENTO DE ÁGUA

UTILIZADORES DOMÉSTICOS

TARIFÁRIO GERAL

TARIFA DE DISPONIBILIDADE	(Euros/dia)
Q3 ou Qn ≤ 4m ³ /h	0,0883
Aos utilizadores domésticos que disponham de instrumento de medição com caudal permanente (Q3) superior a 4 m ³ /hora é aplicada a tarifa de disponibilidade definida para os utilizadores não-domésticos.	
TARIFA VARIÁVEL	(Euros/m ³)
1.º Escalão: até 5 m ³ (até 5.000 litros)	0,4950
2.º Escalão: superior a 5 m ³ (> 5.000 litros) e até 15m ³ (15.000 litros)	0,8267
3.º Escalão: superior a 15m ³ (> 15.000 litros) e até 25m ³ (25.000 litros)	1,9408
4.º Escalão: superior a 25 m ³ (25.000 litros)	3,8815

TARIFÁRIO SOCIAL *

TARIFA DE DISPONIBILIDADE	(Euros/dia)
Q3 ou Qn ≤ 4m ³ /h	Isenta
TARIFA VARIÁVEL	(Euros/m ³)
1.º Escalão: até 15 m ³ (até 15.000 litros)	0,4950
2.º Escalão: superior a 15m ³ (>15.000 litros)	1,9408
* As condições de acesso devem ser consultadas no Regulamento de Serviços	

TARIFÁRIO PARA FAMÍLIAS NUMEROSAS

O tarifário para famílias numerosas consiste no alargamento dos escalões da tarifa variável dos utilizadores domésticos em três metros cúbicos por cada membro do agregado familiar que ultrapasse os quatro elementos

UTILIZADORES NÃO DOMÉSTICOS

TARIFA DE DISPONIBILIDADE	(Euros/dia)
Q3 ou Qn ≤ 4m ³ /h	0,1184
6,3 m ³ /h ≤Q3 ou Qn ≤ 16m ³ /h	0,5327
25 m ³ /h ≤Q3 ou Qn ≤ 63 m ³ /h	1,4754
100 m ³ /h ≤Q3 ou Qn ≤ 160 m ³ /h	1,7705

TARIFA VARIÁVEL	(Euros/m ³)
Escalaão único	1,9408

TARIFÁRIO SOCIAL *

TARIFA DE DISPONIBILIDADE	(Euros/dia)
Escalaão único	0,1184
TARIFA VARIÁVEL	(Euros/m ³)
Escalaão único	0,8267

TARIFAS DE SERVIÇOS AUXILIARES

Serviço	(Euros)
Execução de ramais domiciliários até 20 m	Isenta
Execução de ramais domiciliários superiores a 20 m	Por orçamento
Realização de vistorias e ensaios aos sistemas prediais a pedido dos utilizadores	30,05
Suspensão da ligação a pedido do utilizador	10,00
Reinício da ligação a pedido do utilizador	7,50
Restabelecimento da ligação do serviço por incumprimento do utilizador	22,33
Aferição extraordinária de contador a pedido do utilizador	92,00
Alteração do local do contador a pedido do utilizador	95,00
Informação sobre o sistema público de abastecimento em plantas de localização	30,00
Deteção de avarias nos sistemas de canalização por solicitação do utilizador	38,68
Leitura extraordinária de consumos de água decorrente da solicitação do utilizador, salvo quando se comprove o respetivo fundamento por motivo não imputável ao utilizador	16,33
Ligação temporária ao sistema público, designadamente, para abastecimento a estaleiros, obras e zonas de concentração populacional temporária, como feiras, festivais e exposições	28,83
Aviso prévio de suspensão do serviço	2,65

Repercução do encargo com a Taxa de Recursos Hídricos (Euros /m ³)	0,0526
(Valores sujeitos a IVA à taxa legal em vigor)	



SANEAMENTO DE ÁGUAS RESIDUAIS

UTILIZADORES DOMÉSTICOS

TARIFÁRIO GERAL

TARIFA DE DISPONIBILIDADE	(Euros/dia)
Nível Único	0,0667
TARIFA VARIÁVEL	(Euros/m ³)
1.º Escalão: até 5 m ³ (até 5.000 litros)	0,3645
2.º Escalão: superior a 5 m ³ (> 5.000 litros) e até 15m ³ (15.000 litros)	0,6087
3.º Escalão: superior a 15m ³ (> 15.000 litros) e até 25m ³ (25.000 litros)	1,5218
4.º Escalão: superior a 25 m ³ (25.000 litros)	3,0436

TARIFÁRIO SOCIAL *

TARIFA DE DISPONIBILIDADE	(Euros/dia)
Nível Único	Isenta
TARIFA VARIÁVEL	(Euros/m ³)
Nível Único	0,3645
* As condições de acesso devem ser consultadas no Regulamento de Serviços	

TARIFÁRIO PARA FAMÍLIAS NUMEROSAS

O tarifário para famílias numerosas consiste no alargamento dos escalões da tarifa variável dos utilizadores domésticos em três metros cúbicos por cada membro do agregado familiar que ultrapasse os quatro elementos

UTILIZADORES NÃO DOMÉSTICOS

TARIFA DE DISPONIBILIDADE	(Euros/dia)
Nível Único	0,0933

TARIFA VARIÁVEL	(Euros/m ³)
Escalaão único	1,8788

TARIFÁRIO SOCIAL *

TARIFA DE DISPONIBILIDADE	(Euros/dia)
Nível Único	0,0667
TARIFA VARIÁVEL	(Euros/m ³)
Nível Único	0,3645

TARIFAS DE SERVIÇOS AUXILIARES

Serviço	(Euros)
Execução de ramais de saneamento até 20m	Isenta
Execução de ramais de saneamento superiores a 20m	Por orçamento
Limpeza de fossas particulares (1ª deslocação)	31,53
Limpeza de fossas particulares (por cada deslocação adicional)	24,73
Limpeza de coletores particulares	31,53
Informação sobre o sistema público de saneamento em plantas de localização	33,87
Emissão da autorização de descarga de águas residuais, industriais após pré tratamento	236,72

Repercução do encargo com a Taxa de Recursos Hídricos (Euros /m ³)	0,0212
(Valores sujeitos a IVA à taxa legal em vigor)	



GESTÃO DE RESÍDUOS URBANOS

UTILIZADORES DOMÉSTICOS

TARIFÁRIO GERAL

TARIFA DE DISPONIBILIDADE	(Euros/dia)
Nível Único	0,0563

TARIFA VARIÁVEL	(Euros/m ³)
Indexada ao consumo de água (Euros/m ³)	0,4500

TARIFÁRIO SOCIAL *

TARIFA DE DISPONIBILIDADE	(Euros/dia)
Nível Único	Isenta

TARIFA VARIÁVEL	(Euros/m ³)
Nível Único	0,4500
* As condições de acesso devem ser consultadas no Regulamento de Serviços	

UTILIZADORES NÃO DOMÉSTICOS

TARIFA DE DISPONIBILIDADE	(Euros/dia)
Nível Único	0,0875

TARIFA VARIÁVEL	(Euros/m ³)
Indexada ao consumo de água (Euros/m ³)	0,6500

TARIFÁRIO SOCIAL *

TARIFA DE DISPONIBILIDADE	(Euros/dia)
Nível Único	0,0563

TARIFA VARIÁVEL	(Euros/m ³)
Nível Único	0,4500

TARIFAS DE SERVIÇOS AUXILIARES

Serviço	(Euros)
Depósito de Resíduos de Construção e Demolição de obras (até 5m3)	Isenta
Depósito de Resíduos de Construção e Demolição de obras (superior a 5m3, por cada m3)	73,08
Suspensão do serviço, por facto imputável ao utilizador	30,00
Segundo aviso para pagamento	2,65
Repercução do encargo com a Taxa de Gestão de Resíduos (Euros /m ³)	0,1247
(Valores sujeitos a IVA à taxa legal em vigor)	

